

CONSOLIDATE AND STREAMLINE IT OPERATIONS

FOR LOWER TCO AND HIGHER ROI

SOLUTION COMPONENTS

BigFix Asset Discovery/Inventory

covers all IP-enabled devices, authorized or not, managed by BigFix or not.

BigFix Patch Management

collapses patch and update time scales, reduces staff workloads, cuts costs, and increases the effectiveness of patch processes.

BigFix Power Management

delivers significant energy cost savings and reduces carbon emissions through enterprise-wide desktop system power conservation.

BigFix Remote Desktop

configures and manages Microsoft Windows Remote Desktop and Remote Assistance functionality.

BigFix Software Distribution

automates, boosts first pass-success of, and adds new levels of assurance to the software deployment process.

BigFix Software Asset Management

helps enterprises identify underused software to manage costs, and over-used licenses to stay on the right side of software license agreements.

BigFix OS Deployment

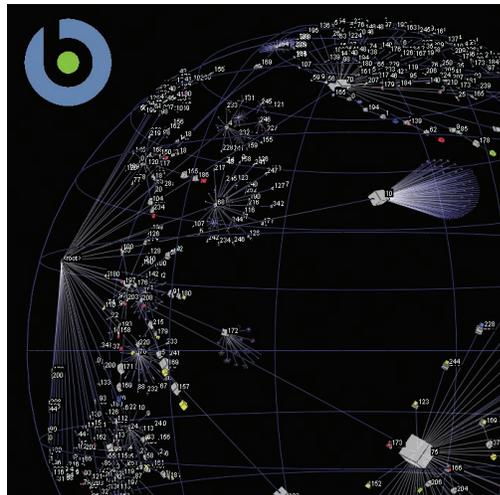
, an optional component, provides bare-metal imaging and provisioning for operating systems and application software stacks.

SET UP, SEE, MANAGE, REMEDIATE, UPDATE

All in real time.

Managing the “care and feeding” for all the devices in a network—sometimes numbering in the hundreds of thousands—presents a formidable task for IT organizations. Even a simple question such as, “How many computers do you have?” generates different responses from different people in the organization. When the questions become more complex: “How do you set up specific endpoints to meet a certain security configuration?” “How do you ensure that users within a certain role are running the correct version of an app?” or “How do you deploy patches in a way that minimizes downtime?” the answers become even more elusive.

The ideal solution provides centralized, automated—yet easily customizable—lifecycle management of all the assets on your network. BigFix Systems Lifecycle Management brings BigFix cost-savings and operational excellence to key IT operations management functions including asset discovery/inventory, patch management, power management, remote desktop, software distribution, software asset management, and OS deployment. Consolidating and streamlining the most common IT operational tasks, BigFix delivers the highest levels of automation combined with fine-grained accuracy, enabling IT departments to maintain service levels, focus on critical issues, and ensure overall operating efficiency.



Distributed intelligence for instant visibility into all systems—across the global enterprise

SYSTEM AND SERVER REQUIREMENTS

Supported Operating Systems for BigFix Server

- Windows 2000 Server SP 2+/2003/2008

Database Requirements for BigFix Server

- SQL Server 2000 SP4/2005

Supported Operating Systems for BigFix Console

Any of the following:

- Windows XP/2000/2003
Vista/2008

SUPPORTED OPERATING SYSTEMS

For BigFix Agent

All of the following:

- Windows
- Mac OS X
- Solaris
- IBM AIX
- IBM zLinux
- HP-UX
- VMware ESX Server
- Red Hat Enterprise Linux
- SUSE Linux Enterprise
- Red Hat Linux
- Fedora Linux

Note: Functionality may vary by supported platform. For an updated listing of supported OS versions, please see <http://support.bigfix.com>.

ABOUT BIGFIX

BigFix®, Inc. is a leading provider of high-performance enterprise systems and security management solutions that revolutionizes the way IT organizations manage and secure their computing infrastructures.

Product Benefits

- Consolidate and simplify key system management services enterprise-wide
- Gain real-time visibility into endpoint configurations across the enterprise
- Enjoy immediate ROI through power management, software license true-ups, and asset discovery, in addition to longer-term ROI through resource reduction (up to 80% for labor requirements), server consolidation (up to a 40:1 ratio), and proven operational efficiencies
- Enable autodiscovery of unmanaged assets
- Scale from 1,000 to up to 250,000 endpoints on a single server
- Collapse software update cycles from weeks and months to hours and days
- Transparently manage mobile computers whether connected to the network or not
- Obtain closed-loop confirmation not just that a change command was acknowledged by an endpoint, but whether the change was/was not successfully implemented
- Manage heterogeneous platforms—Windows, Mac, UNIX, Linux running on physical or virtual machines
- Take advantage of “instant on” functionality without additional software or hardware
- Reduce the clutter and expense of multi-vendor tool sets
- Lower staff learning curves, deepen expertise, improve operational effectiveness
- Reduce electric power costs while synchronizing energy conservation with maintenance processes

Product Features

- Single-agent, single-console technology platform
- Continuous, pervasive configuration management
- Automatic discovery of assets—whether roaming or connected to the network
- Hardware and software inventory and software usage tracking
- Software distribution and policy-based software provisioning with 95% first-pass success rates
- Software patch management and security update delivery for major operating systems and common commercially available applications
- Endpoint power management combining policy-based energy conservation and BigFix wake-on-LAN technologies
- Custom policy creation and enforcement
- Solve unique problems like recovering lost or stolen laptops, hardware recalls and other ad hoc IT challenges
- Single, lightweight agent—less than 2% of CPU on average